## **Privacy Policy**

#### **Effective Date: 20SEP24**

At Riverside Customs Inc., we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you visit our website.

#### 1. Information We Collect

We may collect the following types of personal information when you visit our site or make a purchase:

- Name
- Contact information (email address, phone number)
- Billing and shipping addresses
- Payment information
- Browsing data (IP address, browser type, pages visited)

#### 2. How We Use Your Information

We use your information for the following purposes:

- Processing and fulfilling your service orders
- Communicating with you about your order or appointments
- Improving our website and services
- Sending promotional offers, if you opt-in to receive them

## 3. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your data with:

- Payment processors to complete your transactions
- Shipping carriers to deliver your orders
- Service providers who help us maintain our website

# 4. Cookies and Tracking

Our website uses cookies to enhance user experience and analyze site traffic. You can modify your browser settings to refuse cookies if you prefer.

# 5. Security

We take appropriate measures to safeguard your personal information. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

# 6. Your Rights

You have the right to:

- Update your personal information
- Request the deletion of your data
- Opt-out of promotional communications

# 7. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and your continued use of the site signifies your acceptance of the updated policy.

## 8. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at: contact@riversidecustomsinc.com